



Dungannon Golf Club Privacy Policy

dungannongolfclub.com - this website collects some Personal Data from its Users.

Owner and Data Controller

Dungannon Golf Club
34 Springfield Lane
Dungannon
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Contact email: manager@dungannongolfclub.com

Contact Tel: 028 8772 2098

Types of Data collected

Among the types of Personal Data that this collects, by itself or through third parties, there are: Trackers; Usage Data; number of Users; session statistics; first name; last name; gender; date of birth; email address; mobile no; billing address; payment info.

Complete details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanation texts displayed prior to the Data collection.

Personal Data may be freely provided by the User, or, in case of Usage Data, collected automatically when using this. Unless specified otherwise, all Data requested by this is mandatory and failure to provide this Data may make it impossible for this to provide its services.

Any use of Cookies – or of other tracking tools — by this or by the owners of third-party services used by this serves the purpose of providing the Service required by the User, in addition to any other purposes described in the present document.

Mode and place of processing the Data

Methods of processing

The Owner takes appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data.

The data processing is carried out using computers and/or IT-enabled tools, following organisational procedures and modes strictly related to the purposes indicated. In addition to the Owner, in some cases, the Data may be accessible to certain types of persons in charge, involved with the operation of this (administration, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by the Owner.

The Data is processed at the Owner's operating offices and in any other places where the parties involved in the processing are located.

Depending on the User's location, data transfers may involve transferring the User's Data to a country other than their own. To find out more about the place of processing of such transferred Data, Users can check the section containing details about the processing of Personal Data.

Retention time

Unless specified otherwise in this document, Personal Data shall be processed and stored for as long as required by the purpose they have been collected for and may be retained for longer due to applicable legal obligation or based on the Users' consent.

The purposes of processing

The Data concerning the User is collected to allow the Owner to provide and develop its membership and visitor services to , comply with its legal obligations, respond to enforcement requests, protect its rights and interests (or those of its Users or third parties), detect any malicious or fraudulent activity, as well as the following: Analytics, Handling payments, Data transfer outside of the UK, Operations, Interaction with external social networks and platforms.

For specific information about the Personal Data used for each purpose, the User may refer to the section "Detailed information on the processing of Personal Data".

Detailed information on the processing of Personal Data

Personal Data is collected for the following purposes and using the following services:

- Information to become a member or renew membership and provide communication.
- Information from visitors to book golf
- Information from members to enter competitions and maintain a handicap
- booking indoor golf and golf coaching
- online payment processing
- to manage competition and bar purses
- to enter online competitions to win merchandise, membership or a society outing
- handling payments
- analytics

Handling payments

Unless otherwise specified, this processes any payments by credit card, bank transfer or other means via external payment service providers. In general, and unless otherwise stated, Users are requested to provide their payment details and personal information directly to such payment service providers. This isn't involved in the collection and processing of such information: instead, it will only receive a notification by the relevant payment service provider as to whether payment has been successfully completed.

GoCardless (GoCardless Limited)

GoCardless is a payment service provided by GoCardless Limited.

Personal Data processed: payment info.

Place of processing: United States

Stripe (Stripe Payments UK, Ltd)

Stripe is a payment service provided by Stripe Payments UK, Ltd.

Personal Data processed: payment info.

Place of processing: United Kingdom

Square (Squareup Europe Ltd.)

Square is a payment service provided by Squareup Europe Ltd – Privacy Policy

Personal Data processed: payment info.

Place of processing: United Kingdom

Elavon (U.S. Bank Europe)

Elavon is a payment service provided by Stripe Payments UK, Ltd.

Personal Data processed: payment info.

Place of processing: United Kingdom

OB Payments (OB Payments Limited)

Stripe is a payment service provided by OB Payments Limited.

Personal Data processed: payment info.

Place of processing: United Kingdom

Operations

We use the following services to help provide our services.

ClubNet

Manage all renewals, categories and membership funds in one database

MailerLite

Email and SMS services

Analytics

The services contained in this section enable the Owner to monitor and analyse web traffic and can be used to keep track of User behaviour.

Google Analytics 4 (Google Ireland Limited)

Google Analytics 4 is a web analysis service provided by Google Ireland Limited (“Google”). Google utilizes the Data collected to track and examine the use of this, to prepare reports on its activities and share them with other Google services.

Google may use the Data collected to contextualize and personalize the ads of its own advertising network.

In Google Analytics 4, IP addresses are used at collection time and then discarded before Data is logged in any data centre or server. Users can learn more by consulting Google’s official documentation.

Personal Data processed: number of Users; session statistics; Trackers; Usage Data. Place of processing: Ireland

Interaction with external social networks and platforms

This type of service allows interaction with social networks or other external platforms directly from the pages of this.

The interaction and information obtained through this are always subject to the User's privacy settings for each social network.

This type of service might still collect traffic data for the pages where the service is installed, even when Users do not use it.

It is recommended to log out from the respective services in order to make sure that the processed data on this isn't being connected back to the User's profile.

X Post button and social widgets (X Corp.)

The X Post button and social widgets are services allowing interaction with the X social network provided by X Corp. Personal Data processed: Trackers; Usage Data. Place of processing: United States

Facebook Like button and social widgets (Meta Platforms Ireland Limited)

The Facebook Like button and social widgets are services allowing interaction with the Facebook social network provided by Meta Platforms Ireland Limited. Personal Data processed: Trackers; Usage Data. Place of processing: Ireland

Further Information for Users

Legal basis of processing

The Owner may process Personal Data relating to Users if one of the following applies:

- Members have given their consent to processing data in accepting the Terms and Conditions of membership.
- Visitors have given their agreement when booking services including starting times, use of the swing room provision of Data is necessary for the performance of an agreement with the User and/or for any pre-contractual obligations thereof.
- processing is necessary for the purposes of the legitimate interests pursued by the Owner or by a third party. In any case, the Owner will gladly help to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

Selling goods and services online

The Personal Data collected to complete the payment may include the credit card, the bank account used for the transfer, or any other means of payment envisaged. The kind of Data collected by this depends on the payment system used.

Further information about retention time

Unless specified otherwise in this document, Personal Data shall be processed and stored for as long as required by the purpose they have been collected for and may be retained for longer due to applicable legal obligation or based on the Users' consent. Therefore:

- Personal Data collected for purposes related to the performance of a contract between the Owner and the User shall be retained until such contract has been fully performed.
- Personal Data collected for the purposes of the Owner's legitimate interests shall be retained as long as needed to fulfil such purposes. Users may find specific information regarding the legitimate interests pursued by the Owner within the relevant sections of this document or by contacting the Owner.

The Owner may be allowed to retain Personal Data for a longer period whenever the User has given consent to such processing, as long as such consent is not withdrawn. Furthermore, the Owner may be obliged to retain Personal Data for a longer period whenever required to fulfil a legal obligation or upon order of an authority.

Once the retention period expires, Personal Data shall be deleted. Therefore, the right of access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

The rights of Users based on the General Data Protection Regulation (GDPR)

Users may exercise certain rights regarding their Data processed by the Owner.

In particular, Users have the right to do the following, to the extent permitted by law:

- **Access their Data.** Users have the right to learn if Data is being processed by the Owner, obtain disclosure regarding certain aspects of the processing and obtain a copy of the Data undergoing processing.
- **Verify and seek rectification.** Users have the right to verify the accuracy of their Data and ask for it to be updated or corrected.
- **Restrict the processing of their Data.** Users have the right to restrict the processing of their Data. In this case, the Owner will not process their Data for any purpose other than storing it.
- **Receive their Data and have it transferred to another controller.** Users have the right to receive their Data in a structured, commonly used and machine readable

format and, if technically feasible, to have it transmitted to another controller without any hindrance.

- **Lodge a complaint.** Users have the right to bring a claim before their competent data protection authority.

Users are also entitled to learn about the legal basis for Data transfers abroad including to any international organization governed by public international law or set up by two or more countries, such as the UN, and about the security measures taken by the Owner to safeguard their Data.

Transfer of Personal Data outside of the United Kingdom

Data transfers according to a UK adequacy regulation

If this is the legal basis, the transfer of Personal Data from the UK to third countries may take place according to a so called “adequacy regulation” of the UK Government.

The UK Government adopts adequacy regulations for specific countries or territories whenever such countries or territories guarantee Personal Data protection standards comparable to those set forth by UK data protection legislation. Users can find an updated list of all adequacy regulations on the website of the Information Commissioner’s Office (ICO).

Additional information about Data collection and processing

Legal action

The User's Personal Data may be used for legal purposes by the Owner in Court or in the stages leading to possible legal action arising from improper use of this or the related Services.

The User declares to be aware that the Owner may be required to reveal personal data upon request of public authorities.

Additional information about User's Personal Data

In addition to the information contained in this privacy policy, this may provide the User with additional and contextual information concerning particular Services or the collection and processing of Personal Data upon request.

System logs and maintenance

For operation and maintenance purposes, this and any third-party services may collect files that record interaction with this (System logs) or use other Personal Data (such as the IP Address) for this purpose.

More details concerning the collection or processing of Personal Data may be requested from the Owner at any time. Please see the contact information at the beginning of this document.

Changes to this privacy policy

The Owner reserves the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within this and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to the Owner. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.

Should the changes affect processing activities performed on the basis of the User's consent, the Owner shall collect new consent from the User, where required.